

## 💰 PAY



### Tools for Fare Payment

Find current fare rates and discount information at [rrmetro.org](http://rrmetro.org).

#### OLD SCHOOL TOOL:

Pay in Person at the River Cities Travel Center (downtown bus station at 310 Capitol Ave., Little Rock) or the Rock Region METRO Headquarters (901 Maple St., North Little Rock)

#### NEW-ISH SCHOOL TOOL:

[rrmetro.org](http://rrmetro.org) Online Store, with pickup or "snail mail" option

Determine how you plan to use the system to figure out which fare product works best for you.

### WHAT IS A TRANSFER PASS?

If your bus doesn't take you as far as your destination, you may have to transfer to another bus to complete your trip. A time-sensitive transfer pass is issued to provide service between two points not served by a single route. Each transfer pass costs 5 cents and must be purchased when you get on the first bus of your trip and pay your fare. Transfer passes cannot be used for a return trip. METRO transfer passes expire within two hours of purchase.

## 🚲 PLAY

Real-Time Arrival Information, Three Ways:

- 1 ONLINE LIVE MAPS
- 2 BUS STOP TEXTING SYSTEM
- 3  FREE METROTRACK MOBILE APP

(Available at the Google Play Store or Apple App Store)

### Service Alerts

Service alerts can always be found at the red bar across the top of the [rrmetro.org](http://rrmetro.org) homepage. If there is no red bar visible, there is no service alert in effect. Service alerts are also usually posted at the [rrmetrotrack.org](http://rrmetrotrack.org) **Announcements page**, on the [@rrmetro Facebook](https://www.facebook.com/rrmetro) and [Twitter pages](https://twitter.com/rrmetro) and within the **METROtrack mobile app Service Alerts menu**. Push notifications and texts are sometimes used as well, depending on the nature of the service alert and time of day it is issued.



**POP QUIZ:** Do you know what your route defaults to on a snow day? Learn more at [rrmetro.org/services/local/maps-schedules](http://rrmetro.org/services/local/maps-schedules).

### Annual Service Enhancements

METRO assesses all routes each year and proposes minor changes for some, depending on a variety of factors. The goal is to improve the passenger experience. Changes usually are communicated to the public via public information meetings in the spring or summer, with implementation in the late summer or early fall. **Learn more at [rrmetro.org/annual-service-enhancements](http://rrmetro.org/annual-service-enhancements).**

### Want More Buses, More Places, More Often?

We hear ya! Calling all prospective METRO advocates to learn about our MOVE Central Arkansas bus service improvement plan and the change to the METRO funding structure the plan requires at [rrmetro.org/move](http://rrmetro.org/move). Here, you'll learn more about advocating for more buses, more places, more often. When was the last time you told your employer, your educational institution, your health care provider, your favorite store operators and your local elected officials how important transit is to your daily life?



Rock Region  
**METRO**

# METRO Transit 101

**HOW TO USE:  
PLAN, PAY AND PLAY**

Learning how to use transit is an important life skill with the power to change one's life. Consider where you would be without basic transportation.



501-375-6717 [rrmetro.org](http://rrmetro.org) [@rrmetro](https://twitter.com/rrmetro) [frrmetro](https://www.facebook.com/rrmetro)

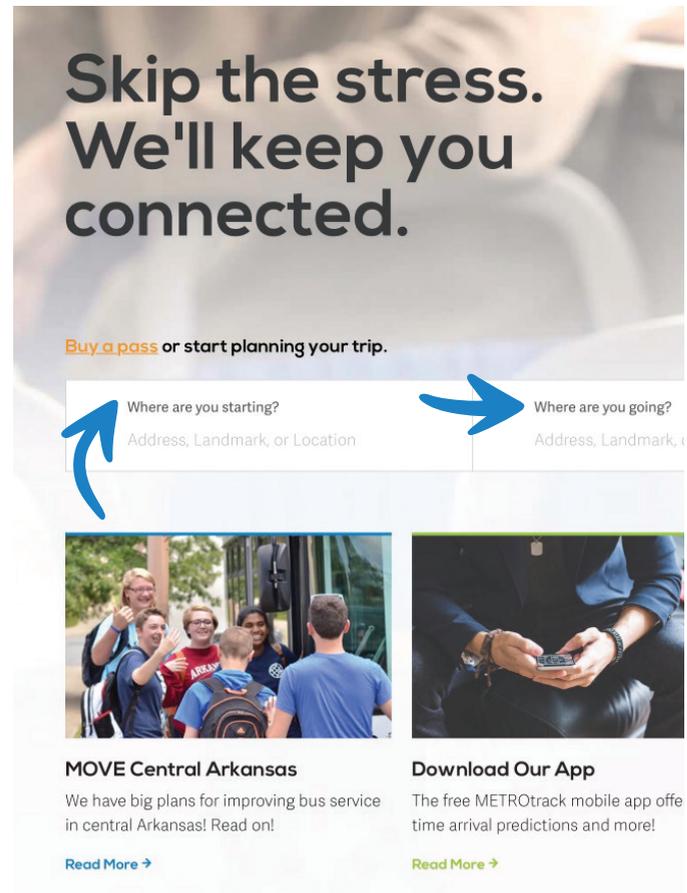
## Tools for **WHERE** You Are Going

**OLD-SCHOOL TOOL:** Printed System Map



**POP QUIZ:** How do you know if your printed map is current in a world of constant change? **Learn more at [rrmetro.org/services/local/maps-schedules](http://rrmetro.org/services/local/maps-schedules).**

**NEW-SCHOOL TOOL:** [rrmetro.org](http://rrmetro.org) Homepage Trip Planner



**Skip the stress. We'll keep you connected.**

[Buy a pass](#) or start planning your trip.

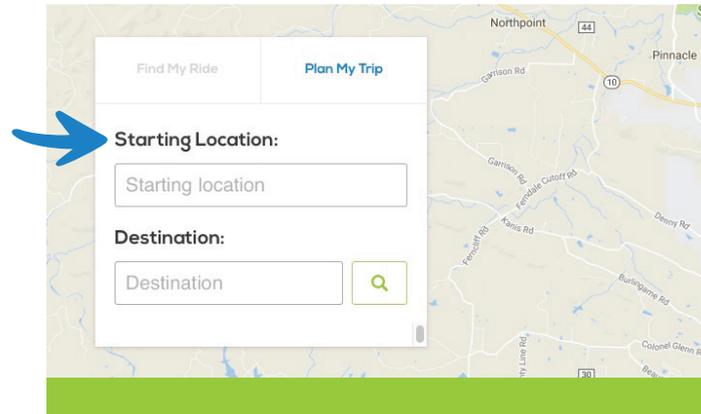
Where are you starting?  
Address, Landmark, or Location

Where are you going?  
Address, Landmark, or Location

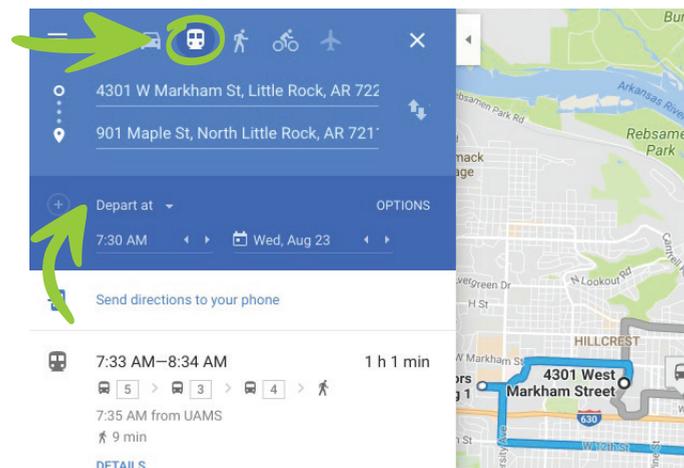
**MOVE Central Arkansas**  
We have big plans for improving bus service in central Arkansas! Read on!  
[Read More →](#)

**Download Our App**  
The free METROtrack mobile app offers time arrival predictions and more!  
[Read More →](#)

**ADVANCED:** Get Step-by-Step Directions and/or Choose a Trip Date and Time at [rrmetro.org/find-my-ride](http://rrmetro.org/find-my-ride).



Make sure you select the Google **Transit** icon to get step-by-step transit directions. Use the Google "Leave Now" dropdown menu to select a different date and time to plan trips happening in the future, when route patterns and schedules may be different than those of the current day of the week and time.



**NEW-SCHOOL TOOL:** The [rrmetrotrack.org](http://rrmetrotrack.org) website is the online version of the METROtrack real-time arrival information system. Use the live map to view up to three routes simultaneously.

## Tools for **WHEN** You Are Going

**OLD-SCHOOL TOOL:** Printed Schedule Brochures



**POP QUIZ:** How do you know if our printed schedule is current in a world of constant change? **Learn more at [rrmetro.org/services/local/maps-schedules](http://rrmetro.org/services/local/maps-schedules).**

**NEW-SCHOOL TOOL:** Online Schedule Tables (Find them at [rrmetro.org/find-my-ride](http://rrmetro.org/find-my-ride).)

**WHAT IS A TIMEPOINT?**

Each route has many stops. Listing when the transit vehicle will stop at each would cause printed schedules and online schedule tables to be unmanageable. Timepoints are selected stops at the beginning, middle and end of the bus route in one direction, matched with the time the bus is supposed to arrive at each. To figure out when the bus will stop at your particular bus stop, view the timepoint stops closest to your stop and make an educated guess as to when the bus will arrive at your stop.

**Need to view our website in another language?** Use the Google Translate tool at the bottom of the site.

**Need to view real-time arrival information with a screen-reader device?** Visit [rrmetrotrack.org](http://rrmetrotrack.org) and select the Text Only subpage.



**METRO does not operate service on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.**